

Tajuddeen Abdul-Malik Williams, PhD

(also professionally known as Ryan R. Williams)

Research Interests

Social psychology; climate change denial; populism and political ideology; religiosity; accessibility and disability studies; mental health advocacy; applied research methods; DEI in digital environments; cross-cultural psychology; systemic oppression.

Education

PhD, Psychology

Walden University, Minneapolis, MN 2017 -- 2024

Dissertation: *The Relative Strength of Populist Attitudes, Religiosity, and Locus of Control in Predicting Climate-Change Denial*

MS, Social Psychology

Walden University, Minneapolis, MN 2015 -- 2017

BS, Psychology

Walden University, Minneapolis, MN 2013 -- 2015

MS, Information Technology

University of the People 2023 -- 2026

Additional Academic Study

Howard University -- Music -- Vocal Performance, 1997 -- 1999

(undergraduate study, no degree conferred)

Strayer University -- Certificate in Information Systems, 2000 -- 2001

Gallaudet University -- American Sign Language, 2021 -- 2022

(continuing education coursework)

Publications

Dissertation

Williams, R.R. (2024). *The Relative Strength of Populist Attitudes, Religiosity, and Locus of Control in Predicting Climate-Change Denial* (Doctoral dissertation, Walden University).

White papers / Technical reports

Zeineddine, R., Flattery, A., & Williams, R.R. (2016). *New approaches to countering ISIL foreign fighter supply chains* [White paper]. Booz Allen Hamilton.

Other publications

Williams, R.R. (2017, February). *Black Pathology in the American Muslim Community*. Retrieved from https://www.researchgate.net/publication/313673723_Black_Pathology_in_the_American_Muslim_Community

Manuscripts in preparation

Williams, T.A. (2026). *Epistemic Authority and Identity Threat in Western Salafi Discourse, Part I: Knowledge, Legitimacy, and Boundary Policing*.

Williams, T.A. (2026). *Epistemic Authority and Identity Threat in Western Salafi Discourse, Part II: Threat Narratives and In-Group Defense*.

Invited Talks and Presentations

Academic & Research Conference

Williams, R. & Anderson, A. (2018, July 21). *"He Placed Between You Love and Mercy ...": Success and Failure Among Polygynous Families*. Presentation at the Black Muslim Psychology Conference, Philadelphia, PA.

Professional & Industry Engagements

- *Disability:IN* -- Presentations on accessibility, disability inclusion, and organizational strategy (multiple sessions, 2023 -- 2024)
- *George Washington University* -- Guest lecturer, accessibility and mental health inclusion (various sessions, 2020 -- Present)
- *American University* -- Invited talks on accessibility and DEI in technology (2020 -- Present)
- *University of Maryland Medical School* -- Lecture on mental health stigma and accessibility in healthcare systems
- *Shenandoah University* -- Presentations on resilience and workplace mental health
- *Northern Virginia Community College* -- Guest lecturer, psychology and accessibility in digital systems
- *USPTO* -- Talks on accessibility standards and inclusive technology design
- *AWS (Amazon Web Services)* -- Workshops on accessibility and digital inclusion for cloud platforms
- *Booz Allen Hamilton* -- Internal accessibility and leadership presentations (2015 -- 2021)
- *Freddie Mac* -- Corporate training sessions on accessibility and mental health in the workplace
- *Alpha Kappa Alpha* -- Sessions on community health, stigma, and leadership
- *Loudoun County Police* -- *Crisis Intervention Training (CIT)* -- Stigma reduction and accessibility awareness in policing contexts
- *Inova, Dominion Hospital, Carroll Hospital, Fairfax Hospital, Franklin Square* -- Staff education on mental health, accessibility, and resilience in healthcare settings (various sessions, 2013 -- Present)
- *Brown Advisors, Northrop Grumman, Ben Glass Law, Booz Allen Hamilton, Veterans Administration* -- Corporate and government talks on accessibility, stigma, and workplace inclusion

Community & Public Engagements

- *Maryland Food Bank Speaker's Bureau* -- Speaking on the link between food insecurity and mental health (2023 -- Present)
- *Islamic Society of Baltimore* -- Invited speaker on mental health, stigma, and resilience (2024)
- *Multiple houses of worship & libraries* -- Community talks on mental health, accessibility, and inclusion

Media Appearances (as Invited Expert)

- Guest Expert -- *CBS News Baltimore* (2024)
- Guest -- *Today's 101.9 FM "Spotlight on Maryland"* (2024)
- Panelist -- *WAMU's Kojo In Our Community* (2021)

Teaching Experience

Volunteer Faculty (Adjunct Instructor)

University of the People 2025 -- Present

Courses: PSYC 1111 Health Psychology (2025 -- Present), SOC 1502 Sociology (2025 -- Present), PSYC 1205 Emotional Intelligence (2025 -- Present), PSYC 1504 Introduction to Psychology (2025 -- Present), UNIV 1001 Online Education Strategies (2025 -- Present), PSYC 3000 Psychology in the Workplace (2025 -- Present), GENS 4000 General Studies Capstone (2025 -- Present), DGT 1000 Digital Literacy (2025 -- Present), UNIV 3001 Online Education Strategies (2025 -- Present)

- Design and deliver undergraduate and graduate psychology curricula through a global, tuition-free university.
- Assess student work and provide feedback aligned with online pedagogy and UoPeople standards.

Instructor, *Roots of Racism: Bias, Prejudice, and Systemic Oppression*

Online Platform (TikTok, YouTube, Google Classroom) 2023 -- Present

- Designed and delivered an online social psychology course examining racism, systemic oppression, prejudice, and bias through applied and theoretical lenses.
- Conduct live lectures and facilitate weekly discussion forums, promoting student engagement and critical thinking.
- Develop, assign, and grade written assignments, quizzes, and assessments for over 800 enrolled students worldwide.
- Integrate multimedia instruction via short-form video, streaming lectures, and digital discussion boards to enhance accessibility and reach.

- Apply current research in social psychology to guide curriculum development, ensuring alignment with academic standards and student learning outcomes.

Instructor, *Movements That Matter: The Psychology of Resistance*

Online Platform (TikTok, YouTube, Google Classroom) 2023 -- Present

- Designed and taught an applied social psychology course on collective action and resistance, examining how people mobilize, sustain movements, and respond to power, threat, and perceived injustice.
- Delivered live instruction and facilitated weekly discussions connecting core frameworks [social identity, norms, group processes, moral conviction] to real-world movement dynamics.
- Developed and assessed written work and reflective analyses, using clear criteria and individualized feedback to strengthen critical reasoning and use of evidence.
- Produced multimedia learning assets across short-form video, streamed lectures, and online prompts to support accessibility and consistent participation.
- Iterated curriculum with current research and contemporary movement case examples to keep content accurate, relevant, and analytically rigorous.

Professional Service & Leadership

Peer Reviewer --- Society for Personality and Social Psychology 2017

Peer Reviewer --- Association for Psychological Science Student Caucus (APSSC) 2016

Chair -- Limitless BRG (TD SYNEX) 2024 -- 2025

Executive Board Member -- Global Disabilities BRG (Booz Allen Hamilton) 2019 -- 2021

Board Member -- Alkaram Institute 2025 -- 2026

Community Engagement

Affiliate Chair, NAMI Cecil County

National Alliance on Mental Illness (NAMI) --- Cecil County, MD 2026 -- Present

- Lead the county affiliate (Model B) overseeing programming, volunteer training, and community outreach.
- Serve concurrently as a NAMI Certified State Trainer for the *In Our Own Voice* program (independent, ongoing role -- see below).

State Trainer, In Our Own Voice Program

National Alliance on Mental Illness (NAMI) --- Baltimore, MD 2023 -- Present

- Certified State Trainer for *In Our Own Voice*, preparing new facilitators to deliver NAMI's flagship mental health education program.
- Conduct statewide trainings that equip presenters with storytelling, facilitation, and audience engagement skills.
- Mentor and evaluate presenters to ensure program fidelity, cultural relevance, and alignment with NAMI national standards.
- Deliver public talks and workshops to diverse audiences, including universities, workplaces, and community organizations, to reduce stigma and promote mental health awareness.
- Collaborate with NAMI Maryland leadership to expand outreach and strengthen the statewide impact of peer-led mental health education.

Teacher, Family-to-Family Program

National Alliance on Mental Illness (NAMI) --- Pennsylvania, Maryland, Virginia 2012 -- Present

- Deliver psychoeducation and peer support to families of individuals living with mental illness through NAMI's evidence-based *Family-to-Family* program.
- Facilitate a structured curriculum on mental health conditions, treatment approaches, recovery models, coping strategies, and community resources.
- Lead frequent speaking engagements at universities, workplaces, and community forums on topics such as mental health stigma, resilience, caregiving, and the intersection of culture, race, and mental wellness.

National Alliance on Mental Illness (Educator & Speaker) 2010 -- Present
Maryland Medical Reserve Corps (Volunteer Social Scientist) 2020 -- Present
Maryland Animal Rescue (Volunteer) 2023 -- Present
Maryland Food Bank Speaker's Bureau 2023 -- Present
ThriveDC (Web Development Manager) 2010 -- 2017
Mentor, Global Mentorship Initiative, Virtual 2022 -- Present
Mentor, EdX Tech Mentor, Virtual 2017 -- 2024

Research Experience

Doctoral Researcher, Walden University 2015 -- 2024

Conducted a national survey and regression-based analysis on predictors of climate change denial. Applied SEM, MaxDiff, and multivariate methods using SPSS and R. Designed survey instruments and validated behavioral data protocols.

Awards & Honors

Summa Cum Laude
Presidential Commendation for Academic Achievement
Psi Chi
Alpha Sigma Lambda
Golden Key International Honor Society
Jefferson Award for Public Service (Bronze) --- 2021

Languages

English (native)
American Sign Language (intermediate, Gallaudet University coursework)
Arabic (reading/speaking proficiency)

Professional Memberships

American Psychological Association
American Association for the Advancement of Science
Association for Psychological Science
Society for Personality and Social Psychology
Society for the Psychology of Religion and Spirituality
Society for the Psychological Study of Culture, Ethnicity, and Race
Psychologists for Social Responsibility
Social Psychology Network
Middle East & North African Psychological Network
Association of Black Psychologists

Professional Employment History

Mercor Intelligence (2026 -- Present)

AI/GenAI Evaluation Consultant (Contract)

- Engaged as a technical contractor supporting model evaluation and training-data quality work for a top AI lab, under NDA.
- Focus areas include reliability assessment, structured evaluation rubrics, and real-world deployment failure modes.
- Extends prior GenAI evaluation experience from the Google/Randstad engagement (2025).

SkillUp Online / IBM SkillsBuild (2026 -- Present)

AI Coach & Mentor (Contract)

- Coach and mentor IBM SkillsBuild AI program participants through hands-on AI curriculum and professional skill development.
- Guide learners through AI concepts, tools, and practical applications, translating technical content into accessible, actionable understanding.
- Bridge technical curriculum with career context, helping learners connect learning outcomes to real-world workforce expectations.

Performance Food Group (2026 -- Present)

Warehouse Trainer (2026 -- Present); Order Selector (2026)

- Promoted from Order Selector to Warehouse Trainer within three months.
- Train incoming warehouse staff on selection procedures, safety protocols, and operational standards.

Google / Randstad (2025)

GenAI Consultant, Research & Evaluation (Contract)

- Supported research and evaluation work for generative AI systems, emphasizing reliability, user trust, and real-world deployment constraints.
- Contributed to evaluation workflows (test criteria, rubrics, structured assessments) and synthesized findings into decision-ready summaries for cross-functional stakeholders.
- Focused on practical failure modes affecting adoption and harm, including ambiguity, inconsistent behavior, and trust breakdowns.
- Operated under strong confidentiality requirements, prioritizing rigor, traceability, and clear escalation of issues.

IGUSN -- Indigenous Societal Network (2020 -- Present)

Co-Founder & Chief Technology Officer (Part-time)

- Provide advisory architectural leadership for a research-informed digital initiative, translating behavioral and social science concepts into governance-aware technical designs.
- Define risk ownership, decision criteria, documentation expectations, and data stewardship practices (collection, consent, retention) to support accountability and long-term sustainability.
- Advise on sociotechnical failure modes including misuse, incentive failures, adoption friction, and human-impact risks.

TD SYNnex (2021 -- 2025)

Accessibility Engineer (Contract, UXD Team); Lead Front-End Engineer & Accessibility Lead (Full-Time); Senior Software Engineering Manager

- Embedded WCAG 2.1/2.2 compliance, led accessibility audits, and mentored global teams.
- Directed modernization of SaaS platforms, built design systems, and drove CI/CD adoption.
- Served as interim Product Owner for sprint planning and roadmap execution.

Booz Allen Hamilton (2015 -- 2021)

Software Engineering Lead

- Led front-end architecture and accessibility strategy for enterprise systems.
- Modernized intranets, built component libraries, and embedded Section 508 compliance.
- Mentored developers and advised leadership on sustainable architecture.

American Psychological Association (2014 -- 2015)

Sr. Lead Applications Developer & Team Lead

- Directed modernization of research portals, migrating ColdFusion to AngularJS/Bootstrap.
- Built APA Styles functionality and ensured Section 508 compliance.

ADP / Open Systems Technologies (2013 -- 2014)

Lead Front-End Engineer -- Accessibility & UX

- Directed front-end modernization of payroll/HR platforms.
- Embedded accessibility best practices and optimized performance.

SHL Group Ltd. (2013)

iOS 7 Development Consultant

- Built and tested iOS 7 mobile applications.

FDA / Sageant Partners (2012 -- 2013)

User Interface Development Lead

- Led UI modernization for FDA applications using ColdFusion and Oracle.

NIEHS / ALTA IT Services (2011 -- 2012)

Lead ColdFusion Developer

- Developed and maintained ColdFusion-based scientific applications.

SHL Group Ltd. (2011)

Mac OS X Consultant

- Delivered consulting for Mac OS X system integration.

Job.com (2010 -- 2011)

Front-End Manager

- Directed front-end and Salesforce development for recruitment platforms.

EPA / International Software Systems (2010)

Senior ColdFusion Developer

- Built secure ColdFusion applications for EPA intranet.

U.S. Courts / Link Solutions (2009--2010)

Senior Applications Developer

- Led development of ColdFusion/Oracle systems for federal courts.

USPS OIG / Thermopylae (2009)

Senior ColdFusion Developer

- Developed applications for USPS Office of Inspector General.

EPA / Kforce (2008 -- 2009)

Senior ColdFusion & Oracle Developer

- Modernized Oracle databases and ColdFusion applications.

NASA / Bastion Technologies (2008)

Senior ColdFusion Developer

- Supported NASA applications modernization with ColdFusion.

Dept. of the Navy / BearingPoint (2007 -- 2008)

Senior ColdFusion Developer

- Developed secure ColdFusion applications for Navy systems.

Dept. of State / AT&T Gov Solutions (2006 -- 2007)

Lead Web ColdFusion & Oracle Developer

- Directed web development for State Department systems.

Veterans Administration / Milvets Systems (2005 -- 2006)

Lead Web Applications & SharePoint Developer

- Built and maintained SharePoint and ColdFusion apps for VA.

Air National Guard / Dynamic Research Corp (2004 -- 2005)

Senior Web Developer

- Developed intranet applications for Air National Guard.

GSA / Unisys (2003 -- 2004)

Web Developer

- Built web applications for GSA modernization projects.

Federal Railroad Administration / Federal Micro Systems (2003)

ASP & ColdFusion Developer

- Developed ASP and ColdFusion-based applications.

NOAA / QSS Group (2001 -- 2003)

Web Designer

- Designed and delivered NOAA intranet websites.

Arab American Institute (2000 -- 2001)

Communications Director

- Directed communications strategy and digital presence.

Power of Internet Users (2000)

Team Lead & Sr. Lead Applications Developer

- Led team on ColdFusion-based internet initiatives.

20/20 Graphics & Marketing (2000)

Web Developer

- Built websites and digital tools for marketing clients.

Council on American Islamic Relations (1999 -- 2000)

Web Developer

- Manager network and digital properties.

Howard University (1997 -- 1999)

IT Specialist

- Supported IT operations and early web development at Howard University.

Certifications & Professional Development

AI, Data, Privacy & Governance

- AI and European Union Law: Navigating Regulatory Compliance -- Coursera (2025)
- Building Trust: Ethics for AI-powered Chatbots -- Coursera (2025)
- Data Privacy and Protection Standards -- Coursera (2025)
- Data Privacy, Ethics, and Responsible AI Specialization -- Coursera (2025)
- Fundamental Rights Impact Assessment for GenAI Projects -- Coursera (2025)
- Introduction to Prompt Injection Vulnerabilities -- Coursera (2025)
- Secure AI: Red-Teaming & Safety Filters -- Coursera (2025)
- User Awareness and Education for Generative AI -- Coursera (2025)
- Responsible AI for Developers Specialization -- Google Cloud (2025)
- Responsible AI for Developers: Fairness & Bias -- Google Cloud (2025)
- Responsible AI for Developers: Interpretability & Transparency -- Google Cloud (2025)
- Responsible AI for Developers: Privacy & Safety -- Google Cloud (2025)
- AI Strategy and Governance -- University of Pennsylvania (2025)
- Generative AI Deep Research: Strategic AI Edge for Leaders -- Vanderbilt University (2025)
- Generative AI for Leaders -- Vanderbilt University (2025)

- Generative AI Leadership & Strategy Specialization -- Vanderbilt University (2025)
- Generative AI Primer -- Vanderbilt University (2025)
- Generative AI Strategic Leader -- Vanderbilt University (2025)
- Prompt Engineering for ChatGPT -- Vanderbilt University (2025)
- Trustworthy Generative AI -- Vanderbilt University (2025)
- Agentic AI and AI Agents: A Primer for Leaders -- Vanderbilt University (2025)
- Generative AI: Fundamentals, Applications, and Challenges -- University of Michigan (2025)
- Generative AI: Governance, Policy, and Emerging Regulation -- University of Michigan (2025)
- Generative AI: Impact on Business and Society -- University of Michigan (2025)
- Generative AI: Labor and the Future of Work -- University of Michigan (2025)
- Responsible Generative AI -- University of Michigan (2025)
- Using Public Policy for Social Change -- University of Michigan (2025)
- AI Leadership & Strategic Implementation -- Starweaver (2025)
- CEO Playbook: Generative AI -- Starweaver (2025)
- Change Management for GenAI Integration -- Starweaver (2025)
- How to Build an Enterprise AI Strategy -- Starweaver (2025)
- How to Build an Entrepreneurial AI Strategy -- Starweaver (2025)
- Learning GDPR -- LinkedIn (2023)

Data Integration, Architecture & Operations

- Data Integration, Data Storage, & Data Migration -- SkillUp (2025)
- Data Privacy, Security, Governance, Risk and Compliance -- SkillUp (2025)
- Enterprise Data Architecture and Operations -- SkillUp (2025)
- Enterprise Data Integration, Governance and Architecture -- SkillUp (2025)
- Enterprise Data Integration, Governance and Architecture Specialization -- SkillUp (2025)

Agile, Project & IT Leadership

- Agile Project Leadership -- LinkedIn (2025)
- Agile Project Management with Jira Cloud (1, 2, 3 series) -- LinkedIn (2025)
- Agile Software Development: Extreme Programming -- LinkedIn (2025)
- Agile Software Development: Pair and Mob Programming -- LinkedIn (2025)
- Agile Software Development: Transforming Your Organization -- LinkedIn (2025)
- Mistakes to Avoid in Agile Project Management -- LinkedIn (2025)
- Atlassian Agile Project Management Professional Certificate -- Atlassian (2025)
- Creating Your IT Strategy -- LinkedIn (2024)
- Enterprise Architecture Foundations -- LinkedIn (2025)
- Introduction to IT Architecture -- LinkedIn (2024)
- Program Management for IT Professionals -- LinkedIn (2024)
- ServiceNow IT Leadership Professional Certificate -- ServiceNow (2024)
- Agile Development Practices -- LinkedIn (2023)
- Agile Foundations -- LinkedIn (2023)
- Agile Software Development: Remote Teams -- LinkedIn (2023)
- Scrum: Advanced -- LinkedIn (2023)
- Scrum: The Basics -- LinkedIn (2023)
- ICAgile Certified Professional -- ICAgile (2019)
- Scrum Master (inactive)

Cloud, DevOps & Technical

- AI Fundamentals Certification -- TD SYNnex (2024)
- Cyber-Security Fundamentals Certification -- TD SYNnex (2024)
- Data & IoT Fundamentals Certification -- TD SYNnex (2024)

- Next-Gen Fundamentals Certification -- TD SYNnex (2024)
- Services Fundamentals -- TD SYNnex (2024)
- AWS Cloud Technical Essentials -- AWS (2023)
- Site Reliability Engineering: Measuring & Managing Reliability -- Google (Coursera) (2023)
- DevOps Foundations -- LinkedIn (2023)

Accessibility, DEI & Leadership

- Leading Diverse Teams & Organizations -- University of Michigan (2025)
- Accessibility Program Training -- Deque University (2024)
- Customer Service for People with Disabilities Curriculum -- Deque Systems (2024)
- Confronting Bias: Thriving Across Our Differences -- LinkedIn (2023)
- Digital Accessibility for the Modern Workplace -- LinkedIn (2023)
- Diversity, Equity, Inclusion, and Belonging for All -- LinkedIn (2023)
- Diversity, Inclusion, and Belonging -- LinkedIn (2023)
- Equity First: The Path to Inclusion and Belonging -- LinkedIn (2023)
- Making a Case for Accessibility in Your Organization -- LinkedIn (2023)
- UX Foundations: Accessibility -- LinkedIn (2023)
- Unlocking Authentic Communication in a Culturally-Diverse Workplace -- LinkedIn (2023)
- Diversity, Equity, and Inclusion in the Workplace -- University of South Florida (2021)
- NSLS Advanced Leadership Certification (2021)
- NSLS Executive Leadership Certification (2021)

Software Development & Engineering

- Advanced React Router Techniques with TypeScript -- LinkedIn (2025)
- Introduction to Next.js -- Coursera (2025)
- HTML/CSS -- TestDome (2025)
- JavaScript -- TestDome (2025)
- React -- TestDome (2025)
- Introduction to Software Engineering -- IBM (2025)
- Introduction to Front-End Development -- Meta (2024)
- GraphQL: The Documentary -- LinkedIn (2023)
- Node.js -- LinkedIn Assessment (2023)
- Software Architecture: From Developer to Architect -- LinkedIn (2023)
- Test Automation Foundations -- LinkedIn (2023)
- Web Development -- LinkedIn Skill Assessment (2023)

Data Science, AI & Analytics

- How to Create Executive-Level Data Visualizations -- LinkedIn (2025)
- Introduction to Artificial Intelligence -- LinkedIn (2025)
- Python for Data Science and AI -- IBM (2025)
- AI Engineering Professional Certificate -- IBM (in progress, 2025)
- Data Science Professional Certificate -- IBM (in progress, 2025)
- Machine Learning Professional Certificate -- IBM (in progress, 2025)
- Advanced Python -- Pluralsight (2019)
- R Programming -- Coursera (2015)
- The Data Scientist's Toolbox -- Coursera (2015)
- Python (Programming Language) -- multiple coursework/certs

Research, UX & Design Thinking

- Design Psychology: Master the Art and Science of UX Design -- LinkedIn (2025)
- Grammarly: Your AI Writing Partner -- LinkedIn (2025)

- Design Thinking: Testing and Refining -- LinkedIn (2023)
- Becoming a Product Manager -- LinkedIn (2021)
- Interviewing for Product Management Jobs -- LinkedIn (2021)
- Technology for Product Managers -- LinkedIn (2021)
- UX Research and Design -- University of Michigan (Coursera)
- UX Research at Scale -- University of Michigan (Coursera)

Professional Communication & Leadership Skills

- Body Language for Leaders and Managers -- LinkedIn (2025)
- Business Writing Principles -- LinkedIn (2025)
- Coaching Skills for Leaders and Managers -- LinkedIn (2025)
- Communicating with Confidence -- LinkedIn (2025 & 2023)
- Establishing Credibility as a Speaker -- LinkedIn (2025)
- Grammar Foundations -- LinkedIn (2025)
- Impromptu Speaking -- LinkedIn (2025)
- Presenting Technical Information with Stories -- LinkedIn (2025)
- Public Speaking Foundations -- LinkedIn (2025)
- What's the So What: Writing Clearly for a Business Audience -- LinkedIn (2025)
- Writing and Delivering Speeches -- LinkedIn (2025)
- Writing Emails People Want to Read -- LinkedIn (2025)
- Writing Formal Business Letters and Emails -- LinkedIn (2025)
- Hiring, Managing, and Separating from Employees -- LinkedIn (2024)
- Be the Manager People Won't Leave -- LinkedIn (2023)
- Becoming an Ally to All -- LinkedIn (2023)
- Becoming an Impactful and Influential Leader -- LinkedIn (2023)
- Building Trust -- LinkedIn (2023)
- Chief Technology Officer Career Guide -- LinkedIn (2023)
- Coaching and Developing Employees -- LinkedIn (2023)
- Communicating with Empathy -- LinkedIn (2023)
- Communication Foundations -- LinkedIn (2023)
- Communicating Nonverbally -- LinkedIn (2023)
- Creative Thinking Strategies for Leaders -- LinkedIn (2023)
- Develop Your Communication Skills and Interpersonal Influence -- LinkedIn (2023)
- Developing Leadership Presence -- LinkedIn (2023)
- Developing Your Emotional Intelligence -- LinkedIn (2023)
- Giving and Receiving Feedback -- LinkedIn (2023)
- How to Speak So People Want to Listen -- LinkedIn (2023)
- Igniting Emotional Engagement -- LinkedIn (2023)
- Improving Your Leadership Communications -- LinkedIn (2023)
- Inclusive Mindset -- LinkedIn (2023)
- Jodi Glickman on Pitching Yourself -- LinkedIn (2023)
- Leading Without Formal Authority -- LinkedIn (2023)
- Leading with Stability During Times of Change and Disruption -- LinkedIn (2023)
- Leadership Mindsets -- LinkedIn (2023)
- New Manager Foundations -- LinkedIn (2023)
- Presenting to Senior Executives -- LinkedIn (2023)
- Speaking Confidently and Effectively -- LinkedIn (2023)
- Strategic Thinking -- LinkedIn (2023)
- Tech Career Skills: Moving from Developer to Engineering Manager -- LinkedIn (2023)
- Transitioning from Manager to Leader -- LinkedIn (2023)
- Demo Day Tech Mentor -- 2U (2023)

- Succeeding as a First-Time Tech Manager -- LinkedIn (2024)

Other Specialized Training

- Dismantling Stigma: A Mental Health Framework for HR and People Leaders -- LinkedIn (2025)
- Doctoral Student Researchers Certification -- CITI Program (2024)
- American Sign Language 1 -- Oklahoma School for the Deaf (2023)
- American Sign Language 2 -- Oklahoma School for the Deaf (2023)
- Building Trust -- LinkedIn (2023)
- Communication Foundations -- LinkedIn (2023)
- Communicating Nonverbally -- LinkedIn (2023)
- Demo Day Tech Mentor -- 2U (2023)
- Develop Your Communication Skills and Interpersonal Influence -- LinkedIn (2023)
- How to Handle Poor Performers -- LinkedIn (2023)
- How to Speak So People Want to Listen -- LinkedIn (2023)
- Igniting Emotional Engagement -- LinkedIn (2023)
- Jodi Glickman on Pitching Yourself -- LinkedIn (2023)
- Learning to Be Approachable -- LinkedIn (2023)
- Making a Case for Accessibility in Your Organization -- LinkedIn (2023)
- Presenting to Senior Executives -- LinkedIn (2023)
- Simplifying Web Development with Accessibility Best Practices -- LinkedIn (2023)
- Speaking Confidently and Effectively -- LinkedIn (2023)
- Technical Product Management -- LinkedIn (2023)
- Transitioning from Manager to Leader -- LinkedIn (2023)
- GMI Certified Mentor -- Global Mentorship Initiative (2023)
- Mental Health First Aid -- National Council for Mental Wellbeing (2021)

Technical & Analytical Skills

Programming & Web Development: JavaScript, TypeScript, React.js, Next.js, Node.js, LitElement, Web Components, Vue.js (familiarity), HTML5/CSS3/SCSS, Bootstrap, Tailwind, Storybook, Webpack, Vite, ColdFusion (FW/1, Fusebox, Mach II), AngularJS, Backbone.js, GraphQL, REST APIs, SQL.

Backend & Databases: MySQL, SQL Server, Oracle, PostgreSQL, MongoDB; Express.js, Node APIs, Secure Enterprise Integrations.

Cloud & DevOps: Azure (DevOps, Boards, Pipelines, AD, Logic Apps), AWS, Docker, Git/GitHub (Copilot, Actions), Bitbucket, CI/CD, Microservices, IaC, Observability (Dynatrace).

Accessibility & Inclusive Design: WCAG 2.0/2.1/2.2, Section 508, ADA, AODA, ARIA, axe-core, Lighthouse, JAWS, NVDA, VoiceOver; accessibility auditing, remediation, inclusive/universal design, automated a11y testing.

Testing & QA: Jest, Mocha, Cypress, Selenium, Playwright; Unit, Regression, E2E, TDD; automated accessibility testing, usability/A-B testing.

Data Science & Analytics: Python, R, SPSS, Tableau, Power BI, Qualtrics, Google Analytics; survey & experimental design, regression, ANOVA, SEM, MaxDiff, behavioral analytics, HCI.

Research & UX: Quantitative/qualitative methods, UX research, usability testing, service design, design thinking, prototyping; tools: Figma, Adobe XD.

Leadership & Strategy: Engineering management, Agile/Scrum/Kanban/SAFe, Extreme Programming, product strategy & roadmapping, stakeholder alignment, digital transformation, change management, mentorship.

Tools & Platforms: Adobe Experience Manager, SharePoint (SPFx, Teams apps), WordPress, ServiceNow, Jira, Confluence, LMS (Google Classroom, Blackboard, Moodle, Canvas, Thinkific).